

**INDIVIDUALIZED SERVICE PLAN AGREEMENT**

Customer: Mark Maxwell      Placement Date: 4/1/08      Discharge Date: 5/1/08

Goal: Stabilization of housing

Objectives:

- 1. Obtain income
- 2. Obtain employment assessment
- 3. Obtain transitional housing services
- 4. Obtain medical care for chronic health problems

Case Manager Tasks:

- |   |                                     |
|---|-------------------------------------|
| 1. Refer for TDAP, MA & Food Stamps   | Targeted Completion Date:<br>4/7/08 |
| 2. Refer to Social Security for SSDI/SSI appointment to file application        | 4/7/08                              |
| 3. Refer to Vocational Rehabilitation for assessment                            | 4/14/08                             |
| 3. Assess for transitional housing and refer to 3 transitional housing programs | 4/16/08                             |
| 4. Refer to Health Care for the Homeless for medical evaluation and follow up   | 4/10/08                             |

Customer Tasks:

- |  |                                      |
|--|--------------------------------------|
| 1. Apply for SSI/SSDI benefits                     | Targeted Completion Date:<br>4/14/08 |
| 2. Apply for TDAP, MA & Food Stamps                | 4/7/08                               |
| 3. Attend Vocational Rehabilitation appointment    | 4/24/08                              |
| 4. Complete transitional housing applications      | 4/24/08                              |
| 6. Attend transitional housing interviews          | 4/26/08                              |
| 7. Attend Health Care for the Homeless appointment | 4/7/08                               |

Time Frame of Individualized Service Plan Agreement: 30 Days

\_\_\_\_\_  
Customer

\_\_\_\_\_  
Date

\_\_\_\_\_  
Shelter Case Manager

\_\_\_\_\_  
Date